

Corrigendum 2-Pre-bid Response
SBI/GITC/ISD/2025-26/IS-SP/01 (RFP – 1417)

PREBID QUERIES FOR Request for Proposal (RFP) For Engagement of Managed Security Service Provider for Data Security Defense Centre							
Sr. No.	Bidder Name	Sl. No	RFP Page No	RFP Clause No.	Existing Clause	Query/Suggestions	Bank's Response
1	ESDs Software Solution Ltd, BDO India LLP	4	57	Annexure B Eligibility Criteria Sr. No. 04	The Bidder should have a pool of full time minimum 50 professionals with any of the international accreditation like CISA/CISSP/OSCP/CISM/OSCE / CEH/LPT/ISO 27001 LA/LI employed with them since the last 2 years deployed in Information security /Cybersecurity domain. The profile of the resources shared should be stationed in India.	Request you to amend the clause as; The Bidder should have a pool of full time minimum 20 professionals with any of the international accreditation like CISA / CISSP / OSCP /CISM/OSCE/CEH/LPT/ISO 27001 LA/LI employed with them since the last 2 years deployed in Information security /Cybersecurity domain. The profile of the resources shared should be stationed in India.	No Change, RFP Clause retained
2	ESDs Software Solution Ltd	1	61	Annexure C Technical Bid Sr. No. 01	At least 4 BFSI clients with proven experience Information Security, DLP Operations, Data Security(2 must be from Indian Public/Private Banks with 200+ branches) in the last 5 years.	Request you to amend the clause as; At least 2 BFSI clients with proven experience Information Security, DLP Operations, Data Security (2 must be from Indian Public /Private Banks /Co-operative banks) in the last 5 years.	No Change, RFP Clause retained
3	ESDs Software Solution Ltd	9	61	Annexure C Technical Bid Sr. No. 09	Vendor must be CERT-In empaneled. Evidence Required: Certification Copy Annexure C4	Request you to amend the clause as; Either the Vendor or its third-party partner (OEM) must be CERT-In empaneled. i.e. CERT-In empanelment of a third-party entity (engaged solely for audit or compliance functions) will be considered acceptable. Evidence Required: CERT-In Certification Copy of the bidder or OEM Annexure C4	Since the scope of work doesn't involve audit, the vendor company bidding for the same RFP should be CERT-IN empanelled.
4	BDO India LLP	4	57	Annexure B Eligibility Criteria Sr. No. 04	The Bidder should have a pool of full time minimum 50 professionals with any of the international accreditation like CISA/CISSP/OSCP/CISM/ OSCE/ CEH/LPT/ISO 27001 LA/LI employed with them since the last 2 years deployed in Information security /Cybersecurity domain. The profile of the resources shared should be stationed in India.	What is the documentation required to certify the employment of 50 resources' and their experience	Self certification as mentioned in the RFP.
5	Happiest Minds Technologies	NA	79	MODEL OF ENGAGEMENT	Other Requirements <ul style="list-style-type: none">Working hours as per Bank working hours.Work location in Navi Mumbai Locations.Basic understanding of data security principles.	What shall be the working hours for the resources?	The vendors working hours shall be in line with bank's working hours as well as considering the Ops/business requirements.

6	Happiest Minds Technologies	NA	61	Annexure C Technical Bid		Shall the profile of 10 proposed resources be shared alongwith submission of the technical Bid?	Yes
7	Happiest Minds Technologies	NA	61	Annexure C Technical Bid		Is the team lead included in the count of 10 resources required or would be separate?	Yes , however there should be a separate person handling project management and reporting from partner side.
8	Happiest Minds Technologies	NA	61	Annexure C Technical Bid		What would be the timeline of interview of proposed resources after the Bid submission	Interview of proposed vendor resources will be withing 10 days of issue of PO of selected vendor.
9	Trellix	NA	61	Annexure C Technical Bid		Shall the L3 SME required be from OEM or the partner firm?	L3 is OEM independent. He is not necessarily from OEM. He needs to meet the necessary qualifications and experience mentioned in the RFP.
10	Hitachi	38 (b)	30	PENALTIES:	The defined resources shall be interviewed to meet our desired requirements.	What would be the Interview and selection process of resources?	The proposed vendor resources will be interviewed to ensure they meet the requirements sought in the RFP.